

Voice | Data | Internet | Wireless | Entertainment



August 10, 2009

Via Electronic Filing

Mr. Charles Terreni, Chief Clerk
South Carolina Public Service Commission
Synergy Business Park
101 Executive Center Drive
Columbia, South Carolina 29210

Dear Mr. Terreni:

Enclosed for filing please find revisions to the United Telephone Company of the Carolinas LLC, General Subscriber Services Tariff. These revisions are submitted with an August 10, 2009 issue date and a proposed effective date of August 17, 2009. Embarq's tariffs are available on its website at www2.embarq.com/tariffs.

The tariff page enclosed for review and approval is as follows:

Section U13. Fourth Revised Page 42

This filing revises the definition for Routing Plan for Voice Business Continuity to establish a maximum limit for the number of telephone numbers that can be provisioned on a per location basis for Routing Plans. The maximum will be five telephone numbers per location, previously there was no maximum. No customers are impacted by this change as the Company does not currently have any customers with this service.

Commission consideration and timely approval of these pages are respectfully requested. Upon approval, please return one stamped approved copy of this filing for our records. If you have questions or need additional information regarding this filing, you may call me or Cheryl Sweitzer at (919) 554-7135.

Sincerely,

Robyn Crichton

Enclosures

cc: Susan Masterton
Cheryl Sweitzer

SC 09-14

Robyn Crichton
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GENERAL SUBSCRIBER SERVICES TARIFF

UNITED TELEPHONE COMPANY
OF THE CAROLINAS

Fourth Revised Page 42
Cancels Third Revised Page 42

ISSUED: August 10, 2009

EFFECTIVE: August 17, 2009

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.27 VOICE BUSINESS CONTINUITY

U13.27.1 General

- a. Voice Business Continuity allows the subscriber to establish predetermined alternate routing plans for incoming voice traffic. Voice Business Continuity can be used as a disaster recovery service. The alternate routing plan, referred to hereafter as "Routing Plan," is created by the subscriber working with a Company representative when Voice Business Continuity is established. The Routing Plan is then loaded into the central office which serves the customer location, where it remains dormant until activated. This service is available with T1 based voice channel service such as ISDN-PRI.
- b. The subscriber must establish a Routing Plan for each location included in the serving arrangement for which traffic is to be rerouted. The Voice Business Continuity subscriber must then contact the Company to activate the Routing Plan(s). This will route traffic to number(s) preselected by the Voice Business Continuity subscriber. In order to restore the original call routing, the subscriber must contact the Company to deactivate the alternate routing plan.
- c. Voice Business Continuity is designed to be a disaster recovery service and is not available for routine call routing such as after hours call forwarding. The Company reserves the right to deny activation if this service is used for non-emergency situations.

U13.27.2 Definitions

ARRANGEMENT

Consists of one or more Routing Plans that have been identified by the subscriber.

BACKUP NUMBER

The number that calls are rerouted to when the Routing Plan is activated.

REDIRECTED NUMBER

Any subscriber number at the customer location included in the Routing Plan for which incoming calls will be rerouted when the plan is activated.

ROUTING PLAN

The alternate call routing plan established by the subscriber that can be activated at the subscriber's request. The Routing Plan handles **a maximum of five** telephone numbers at one customer location. Additional Routing Plans are required for each additional customer location.

(C)